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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/783,234	02/19/2004	Ranjan Sharma	2100.023000/Groenke 1-1-1	7397
46290 7590 11/26/2008 WILLIAMS, MORGAN & AMERSON 10333 RICHMOND, SUITE 1100 HOUSTON, TX 77042			EXAMINER BLACK, LINH	
			ART UNIT	PAPER NUMBER
			2169	
			MAIL DATE	DELIVERY MODE
			11/26/2008	PAPER

**Please find below and/or attached an Office communication concerning this application or proceeding.**

The time period for reply, if any, is set in the attached communication.

<b>Pre-Interview Communication</b> (For use in the First Action Interview Pilot Program)	Application No. 10/783,234	Applicant(s) SHARMA ET AL.	
	Examiner LINH BLACK	Art Unit 2169	Page 1 of

-- The MAILING DATE of this communication appears on the cover sheet with the correspondence address --  
 THE SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE **ONE MONTH OR THIRTY (30) DAYS**, WHICHEVER IS LONGER, FROM THE MAILING DATE OF THIS COMMUNICATION.

This time period for reply is NOT extendable under 37 CFR 1.136(a). This communication constitutes notice under 37 CFR 1.136(a)(1)(i).

To avoid abandonment of the application, applicant must, within this time period for reply, file:

- (1) A letter requesting not to have a first-action interview, or
- (2) A completed Applicant Initiated Interview Request Form (PTOL-413A) accompanied by a proposed amendment or arguments.

Inventor participation in the Pre-First Action Interview is encouraged if it would expedite resolution of the application.

#### Disposition of Claims

- 3) ☒ Claim(s) 1-21 is/are pending in the application.  
 3a) Of the above claim(s) \_\_\_\_\_ is/are withdrawn from consideration.
- 4) ☐ Claim(s) \_\_\_\_\_ is/are allowed.
- 5) ☒ Claim(s) 1-21 is/are rejected.
- 6) ☐ Claim(s) \_\_\_\_\_ is/are objected to.
- 7) ☐ Claim(s) \_\_\_\_\_ are subject to restriction and/or election requirement.

#### Application Papers

- 8) ☐ The specification is objected to by the Examiner.
- 9) ☐ The drawing(s) filed on \_\_\_\_\_ is/are: a) ☐ accepted or b) ☐ objected to by the Examiner.  
 Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).  
 Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).
- 10) ☐ The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152.

#### Priority under 35 U.S.C. § 119

- 11) ☐ Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).  
 a) ☐ All   b) ☐ Some \* c) ☐ None of:  
 1. ☐ Certified copies of the priority documents have been received.  
 2. ☐ Certified copies of the priority documents have been received in Application No. \_\_\_\_\_.  
 3. ☐ Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)).

\*See the attached detailed Office action for a list of the certified copies not received.

#### Contact Information

Examiner's Telephone Number: 571-272-4106  
 Examiner's Typical Work Schedule: Mon.-Thurs.  
 Supervisor's Name: James Trujillo  
 Supervisor's Telephone Number: 571-272-3677

#### Attachment(s)

- |  |   |
|--|---|
| 1) <input checked="" type="checkbox"/> Notice of References Cited (PTO-892)                                | 4) <input type="checkbox"/> Interview Summary (PTO-413)<br>Paper No(s)/Mail Date. _____ |
| 2) <input type="checkbox"/> Notice of Draftsperson's Patent Drawing Review (PTO-948)                       | 5) <input type="checkbox"/> Notice of Informal Patent Application                       |
| 3) <input type="checkbox"/> Information Disclosure Statement(s) (PTO/SB/08)<br>Paper No(s)/Mail Date _____ | 6) <input type="checkbox"/> Other: _____  |

**Pre-Interview Communication**

(For use in the First Action Interview Pilot Program)

Application No.

10783234

Applicant(s)

SHARMA ET AL.

Examiner

LINH BLACK

Art Unit


2169

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## Notification of Rejection(s) and/or Objection(s)

#	Claim(s)	Reference(s) (if applicable)	Rejection Statutory Basis	Brief Explanation of Rejection
1	1-21	Jiang et al. 20020057678	102(b)	Claim 1: processing an audio dialog document... comprising a processor - pars. 323-324, 84 (audio dialogs, a voiceXML gateway...), 86 (parse the XML content dialog file...), 202 (a Welcome.wav audio file stored there can be referenced...), claim 27.
				a system cache coupled...to the computer system - pars. 86, 144, 265; a local file system coupled to the processor for storing one or more administrator provisioned files - pars. 145, 158, 194, 202; wherein...system - pars. 86, 170, 199.
				Claim 2: pars.86, 144; fig. 8g, item 848; par. 157, 265; Claim 3: par. 84; claim 4,14: pars. 157-158, 194, 5, 15, 145, 157-158, 199; Claim 6: pars. 86, 199-200; Claims 7: pars. 84, 145, 157-158; Claim 8,16: pars.149-150, 199; Claims 9, 17: pars. 202-204.
				Claims 10, 18: pars. 265; Claim 11: pars. 83,134; Claim 12: pars. 5, 66, 72, 89; Claim 13: administrator-provisioning one...computer system - pars. 157-161, 194; interpreting the VoiceXML document...external file - pars. 84, 86, 202; if the reference...local file
				system - pars. 86, 170, 199; if the reference does not ...system - pars. 86, 144, 265; if resident therein, or if not, is retrieved...cache after retrieval - pars. 265-267, 295.

## Expanded Discussion/Commentary

1	Claim 19: pars. 69, 84, 86,119
2	Claim 20: interpret a VoiceXML ...external file - pars. 86, 201-203; if the external file is determined...computer system - pars. 144-145, 158, 194, 202; the external file is retrieved from the local file system - pars. 86, 170, 199; if the external file is determined...if resides therein - pars. 265-267; wherein an external file is determined...files not so stored - pars. 149-150, 199.
3	Claim 21: to store in the local file system... - pars. 199-202; to delete from the local file system... - par. 145, 157-158, 199 (since only administrators can associate with the provisioned files, thus, only administrators can add or delete the providedisoned files).
DATE: 10/10/2008	
	
/James K. Trujillo/, SPE 2169	